

GENTING REWARDS RULES

1. Resorts World Las Vegas (“RWLV”) Genting Rewards Las Vegas program (hereafter referred to as “Genting Rewards”) is free and available to individuals aged 21 or above that present a valid Federal or State issued picture I.D. or valid passport.
2. Genting Rewards Las Vegas operates independently from all other Genting Rewards programs and program points and benefits cannot be automatically redeemed or recognized at Genting Rewards programs operating outside of RWLV.
3. A valid e-mail address is required for membership. The same e-mail address cannot be used for multiple user accounts.
4. Valid Federal or State issued picture I.D. or valid passport is required for offer redemption, member account inquiry and use of membership benefits of the card.
5. Genting Rewards members agree to receive security code verification through SMS messaging.
6. The benefits of the Genting Rewards card are intended for the use of the person listed on the account (member). Genting Points, rewards, invitations, badges, and all other items that are a result of membership are non-transferable by sale, assignment or otherwise and are the property of RWLV and must be returned upon the request of RWLV. The member may not allow any other person to engage or transact using his or her card. Doing so may result in termination of all benefits.
7. RWLV is not responsible for lost or stolen cards, including the misuse of lost or stolen cards.
8. The member is responsible for keeping their PIN confidential and secure and is responsible for any transactions accessed using the PIN.
9. Members can earn Genting Points by playing slots, tables, or presenting their Genting Rewards information to participating retail and F&B outlets. Points earned vary by activity and outlet. See Cashier & Loyalty Services for full details.
10. Members are not eligible to earn Genting Points on transactions at the following outlets or locations: Junior’s Cheesecake, In Room Dining (“On the Fly”), Minibar, VIP Pool, Pool Service Bars, and Guest Room Night Stay (i.e., room, tax, and resort fees). Members are also unable to earn Genting Points on tips and taxes.
11. Point balances can be viewed on slot machine, kiosk, Genting Rewards website, by visiting the Cage and Loyalty Services or in the Resorts World Las Vegas app.
12. Genting Points in an account will expire and be deleted if there is no on-property point earning activity in the account for a period of 6 months (the “Expiration Policy”) for Genting Rewards Members who are at the Royal Tier level. Points will expire after 12 months of no on-property point earning activity for Genting Rewards Members in the Elite, Prime, Monarch, Imperial, and

Crockfords Club Tier levels. RWLV may change the Expiration Policy at its discretion with or without notice.

13. A maximum of 20,000,000 Genting Points can be earned through table games play per calendar year.
14. Genting Rewards members may earn additional benefits by achieving higher tiers. Tiers can be achieved by earning Genting Base Points (Tier Points). The Genting Base Points required to achieve each Tier Level and a list of Tier benefits can be obtained at the Cashier & Loyalty Services or www.rwlasvegas.com
15. For the 2024 Genting Rewards rebrand transition, the Tier earning year at Resorts World Las Vegas is June 1, 2023 – January 4, 2025. The Genting Base Points earned during this special earning year of June 1, 2023 – January 4, 2025 will determine the patron’s Tier Level for the next earning year (January 5, 2025 - January 4, 2026). This period is known as the “Tier Level Earning Period” or “Tier Level year.”
16. Once a higher Tier Level is achieved it is valid for the remainder of the Tier Level Earning Period, as well as the duration of the following Tier Level year.
17. Only Genting Base Points earned will be included in the Tier earning calculation. Genting Points earned due to any type of point earning boost, award or similar are not included in the Tier Level earning.
18. Point earning boosts through Tier benefits only apply to eligible slots and videopoker.
19. Genting Rewards members are responsible for ensuring they are properly carded into gaming devices. It is the responsibility of the member to ensure proper use of the card. Any loss of communication between the slot or table system and the reward system will result in play not being rated and nullification of rewards for that play. Management reserves the right to make adjustments to the account due to computer error, machine malfunction, operator error, fraud or other errors including misuse of the Genting Rewards card.
20. Genting Rewards members are responsible for presenting their Genting Rewards card at participating outlets during each payment transaction to ensure such transaction is properly recorded and applied towards a member’s earned Genting Points. Should a member forget to present their Genting Rewards card before the close of a point-of-sale transaction, Genting Points cannot be retroactively added to the Genting Rewards account.
21. Room Charges are eligible to earn Genting Points, excluding transactions at the following outlets or locations: Junior’s Cheesecake, In Room Dining (“On the Fly”), Minibar, VIP Pool, Pool Service Bars, and Guest Room Night Stay (i.e., room, tax, and resort fees).
22. Genting Rewards points have no “cash value” and therefore no currency or coin will be issued in lieu of points.

23. Genting Rewards members participating in select incentive programs provided through Resort Marketing services, will not be eligible to earn Genting Points. Membership services will notify guests in advance if this condition applies.
24. RWLV reserves the right to cancel, modify or suspend this program in its sole discretion without prior notice or liability, subject to applicable regulatory approval. Modifications to the program shall not materially alter or change rewards that have been redeemed or already earned. A complete set of updated rules and regulations, any amendments thereto will be made available on property and on www.rwlasvegas.com.
25. RWLV reserves the right to deny application for membership or terminate membership at any time at its sole discretion.
26. If any member has not complied with the rules, regulations, and procedures of the program in any manner and/or there has been an occurrence of misuse of the Genting Rewards card, fraud, misrepresentation, or improper conduct as determined by RWLV, at its sole discretion, RWLV may terminate the membership. In lieu of termination, RWLV may, at its sole discretion, deduct rewards points, rescind offers and/or downgrade the member's account status but permit the individual to remain a member.
27. RWLV may suspend membership benefits of Genting Rewards members who:
 - (a) Have been issued credit and are in default in repayment of that credit;
 - (b) Have had check(s) cashed and returned for non-payment; or
 - (c) Are in any other way delinquent with respect to payments owed to RWLV. When the suspended member becomes current on all payments owed to RWLV, the membership benefits and/or reward points may be reinstated at the sole discretion of RWLV.
28. Any Genting Rewards account discrepancies should be immediately reported to RWLV Cashier & Loyalty Services personnel to be eligible for correction.
29. Genting Rewards members should notify RWLV of any name, address, e-mail address, or telephone number changes to continue receiving information on RWLV/Genting Rewards offers, benefits or other promotions.
30. All applicable sales taxes relating to awards received by the Genting Rewards member shall be the sole responsibility of the member.
31. Genting Rewards members may be eligible for other promotions, incentives and/or real-time rewards that operate in association with the Genting Rewards program. All rules, conditions and procedures for these promotions will be detailed in the official rules of each specific associated promotion.
32. Individuals who are excluded from casino facilities through a government program, on their own request, or at the sole discretion of RWLV are not eligible to participate in Genting Rewards.

33. Certain team members of Resorts World Las Vegas are ineligible for membership in Genting Rewards as defined in the Resorts World Las Vegas Team Member Gaming Policy.
34. The Genting Rewards Program at RWLV is part of the Genting Rewards Alliance. By enrolling in Genting Rewards at Resorts World Las Vegas, the member permits RWLV to disclose membership information to the Genting Rewards Alliance network to register the guest into the Genting Rewards Alliance to access the Genting Rewards Alliance. Terms and conditions for the Genting Rewards Alliance and Privacy policy can be found at <https://www.gentingrewards.com/>
35. Genting Rewards members participating in GamingPlay (cashless gaming) agree to be bound by those terms and conditions. They can be found at www.rwlasvegas.com

Updated on 08/15/2024

RESORTS WORLD LAS VEGAS GAMINGPLAY RULES AND TERMS AND CONDITIONS

WELCOME TO GAMINGPLAY OFFERED BY RESORTS WORLD LAS VEGAS LLC ("RESORTS WORLD"). BY OPENING A GAMINGPLAY ACCOUNT, YOU AGREE TO COMPLY WITH AND BE LEGALLY BOUND BY THESE RULES AND TERMS AND CONDITIONS. IF YOU DO NOT ACCEPT AND AGREE TO THE RULES AND TERMS AND CONDITIONS YOU MAY NOT USE THE GAMINGPLAY ACCOUNT IN ANY WAY.

1. Resorts World Las Vegas GamingPlay Rules and Terms and Conditions are available to view in the Resorts World Las Vegas app, at the Cage & Loyalty Services desk, at an enrollment kiosk, and at rwlsvegas.com.
2. Account holder must be at least 21 years of age and be a Resorts World Las Vegas Genting Rewards member.
3. The patron has the option to create a GamingPlay account remotely through the Resorts World Las Vegas app. If the patron decides to create a GamingPlay account in-person, then the patron must personally appear at the Cage & Loyalty Services Desk and furnish Resorts World Las Vegas with a valid proof of identification and social security number prior to activating an account.
4. GamingPlay account transactions through the GamingPlay app cannot be accepted from any individual who does not have a valid GamingPlay account which is in good standing.
5. Management reserves the right to:
 - a. Refuse to establish a GamingPlay account for what it deems good and sufficient reason;
 - b. Refuse to deposit to GamingPlay accounts for what it deems good and sufficient reason;
 - c. Refuse to accept all or part of any wager for what it deems good and sufficient reason;
 - d. Declare that any or all wagers will no longer be received; and
 - e. Unless there is a pending Nevada Gaming Control Board investigation or patron dispute, suspend or close any GamingPlay account at any time pursuant to the GamingPlay Terms and Conditions.
6. Except as otherwise expressly provided, management shall keep the following GamingPlay account information confidential:
 - a. The amount of money credited to, debited from, or present in the cashless wagering account;
 - b. The amount of money wagered on any game or gaming device;
 - c. The GamingPlay account number and PIN;
 - d. GamingPlay transactions; and
 - e. The name, address, and other information that would identify the patron to anyone other than the Nevada Gaming Control Board or Resorts World Las Vegas.
7. Management shall share GamingPlay account information with:
 - a. The Nevada Gaming Control Board;
 - b. Financial institutions participating in a program established in accordance with Section 314(b) of the USA Patriot Act; and
 - c. As required by any state and/or federal law or legally sufficient subpoena or other court document.
8. Management may share GamingPlay account information, excluding jurisdiction where prohibited by law with:
 - a. Any licensed affiliate;
 - b. An affiliate or business partner of Resorts World Las Vegas including but not limited to Sightline Payments or affiliates of Sightline Payments.

- c. A person who has been issued a nonrestricted license to operate a race book or sports pool at Resorts World Las Vegas; and
 - d. As authorized by you (the patron), including, but not limited to, as permitted by your agreement to the Account Rules and Terms and Conditions.
9. Only the person(s) named and registered on the GamingPlay account may conduct transactions on the account. You (the patron) may not allow anyone else to use your account or transfer fund to another account.
 10. GamingPlay transactions are accepted through the mobile GamingPlay app. All wagers placed are subject to applicable game rules and house (RWLV) rules. Game rules and house rules are available upon request.
 11. GamingPlay transactions placed through the mobile GamingPlay app are binding when the patron verifies and confirms the transaction displayed on the screen.
 12. GamingPlay transactions will not be accepted if they exceed the balance in the GamingPlay account.
 13. GamingPlay withdrawals and subsequent deposits made at any Resorts World Las Vegas kiosk must be authorized by the account holder.
 14. GamingPlay winnings are subject to IRS reporting and/or withholdings.
 15. Transactions placed through the mobile GamingPlay app are the sole responsibility of the account holder. Management is not responsible for unauthorized access to the GamingPlay account. It is your (the patron) responsibility to protect your login credentials. Do not share them with anyone.
 16. GamingPlay account statements are available upon request. Each transaction with GamingPlay will be recorded.
 17. If you do not place any GamingPlay transactions for 16 consecutive months, your account will be suspended from play and classified as dormant. To reactivate the account, you must appear in person to re-validate your identity. If you also have a Play+ account that gone dormant, please contact Play+ at 855-558-0043 to reactivate your account. Management reserves the right to close a dormant account at any time.
 18. Unless otherwise stated, all rules apply to transactions made in-person, at a kiosk, or using the GamingPlay app.
 19. Your GamingPlay account may be adjusted as a result of the resolution of a patron dispute. In the event an adjustment would result in a negative balance in the account, all activity in the account will be suspended until an agreement on the adjustment is reached between the account holder and Resorts World Las Vegas. If the parties are unable to agree on the adjustment, the matter will be submitted to the Nevada Gaming Control Board for resolution as a patron dispute per Nevada Revised Statutes 463.361 – 463.366, as applicable.
 20. Any funds or winnings credited to your GamingPlay account in error will not be available for use until such error is resolved.
 21. You understand, agree, and expressly consent to Resorts World Las Vegas making an adjustment to your GamingPlay account for: (i) any malfunction of the GamingPlay system, or other device or system failure; or (ii) funds or winnings credited to your account in error. The adjustment will be in the form of a Credit as defined by NGC Regulation 5.225(11) or a Debit as defined by NGC Regulation 5.225(12).
 22. GamingPlay rules and terms and conditions are subject to change from time to time at our sole discretion and without advance notice. Your continued use of your GamingPlay account after the posting of any changes to the rules and terms and conditions constitutes your binding

acceptance of such change. If any change is unacceptable to you, you must stop using GamingPlay entirely and close your GamingPlay account.

23. You may deposit and withdraw funds using cash, checks, money orders, wires, credit cards, or transfers from your (the patron) Play+ account. Unless there is a pending unresolved dispute or investigation, we will process any request to withdraw funds within __ business days, provided however that we are not responsible for any delays caused by banks or payments processors in crediting such withdrawals to your account.
24. Resorts World Las Vegas encourages you (the patron) to gamble responsibly. You may establish a GamingPlay account deposit limits at the Cage & Loyalty Services desk. Problem Gambling Help Line 800-522-4700.

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RESORTS WORLD LAS VEGAS RESPONSIBLE GAMING

Resorts World Las Vegas encourages responsible gaming and offers patrons the ability to limit their GamingPlay deposits amounts (“Deposit Limits”). If you would like to set a daily Deposit Limit, follow these procedures:

1. Proceed to the Cage & Loyalty Services and request to set your GamingPlay deposit limit.
2. Ask to set your own personal amount (this process will require additional assistance to complete).
3. Once your deposit limit is set, you may use your physical Gaming Rewards card at the slot machine or table game of your choice to make your GamingPlay wagers. (Note: Cardless Play and GamingPlay wagering will not be available through the Resorts World Las Vegas mobile app)

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